

**Rexel Industries FZCO**

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رقم الرخصة التجاري : ٠٤٣٧٦  
Trade Licence No : 04376



ISO 9001: 2008 Reg. No. 718585

**رکسل للصناعات ش م ح**

ص. ب : ١٨٥٤٥

جبل علي

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## Warranty Information

Rexel Industries FZCO (Rexel) provides the following warranty with respect to Rexel manufactured products.

Subject to the terms set out herein, the products are warranted against defects in material and workmanship from date of receipt by the authorized Rexel customer for the applicable warranty periods outlined below:

- On powder coating – 5 years
- Against manufacturing defect – 2 years
- On accessories (locks, hinges, pins) – 1 year.

The warranty is for Rexel material only and excludes damages due to installation errors, vandalism, improper usage, improper maintenance, exposure to harsh environments or chemicals of failure of building structure to adequately support the products. Rexel is not responsible for any site preparations or shortcomings of the same.

Rexel under it's discretion will replace or repair the defective material. Rexel will not pay any removal, installation or other labour cost associated with the repair or replacement. Replacement material will be warranted for the unused portion of the original warranty period.

In no event shall Rexel be liable for any other costs or damages, including loss of profit, loss of revenue, etc.

This warranty extends only to the original customer and is not transferable. Warranty claims must be made during the applicable warranty period and initiated by contacting Rexel at  
Tel: +971 4 886 0002/ Email: [sales@rexel.ae](mailto:sales@rexel.ae).

The above governs the warranty given by Rexel and no individual or entity is authorized to change this warranty on behalf of Rexel.

